How to get your MPCC email/Campusweb login or password information (OR unlock your account)

GO TO: getmypassword.mpcc.edu

I know my MPCC email address: Use this option when you know your full email address or your Campusweb username but don’t know your password. Refer to Section 1 of this document for step by step instructions.

I don’t know my MPCC email address: Use this option when you don’t know your full email address or your Campusweb username and need to find it before resetting your password. Refer to Section 2 of this document for step by step instructions.

I think my account is locked out and I want to unlock it: Use this option if you think your account is locked and you want to unlock it. This option is for employees only. Refer to Section 4 of this document for step by step instructions.

I know my MPCC email/Campusweb password and want to change it: Use this option when you know your password and want to set a new password. Refer to Section 3 of this document for step by step instructions.
How to get your MPCC email/Campusweb login or password information (OR unlock your account)

Section 1: I know my MPCC email address:

If your account is locked out you will see this screen if you don’t see this screen on your computer continue to the next graphic below.

Enter your MPCC email address or your Campusweb username followed by @students.mpcc.edu if your username ends with four numbers or @mpcc.edu if you are an employee.

Enter the last four digits of your Social Security Number here.

Select the month and day then enter the four digit year of your date of birth.

Click this button to reset your password.

If your account is locked out you will see this screen if you don’t see this screen on your computer continue to the next graphic below.
How to get your MPCC email/Campusweb login or password information (OR unlock your account)

Click this button to unlock your email/Campusweb account and login with your existing password.

Click this button to reset your MPCC email/Campusweb password and unlock your account.

This is your new password. Remember to write it down or highlight and copy it so it can be pasted into the password box where you are trying to login before proceeding. If you would selection your own password, refer to Section 3: “I know my password and want to change it”.

Version: 2 Updated: 08/09/2012
How to get your MPCC email/Campusweb login or password information (OR unlock your account)

Section 2: I don’t know my MPCC email address:

Select the month and day then enter the four digit year of your date of birth.

Enter the last four digits of your Social Security Number here.

Enter your last name here. If you don’t get results the first time, try any other last name you have gone by like a maiden name.

Click this button to find your email address.

Your email address will appear here.

Click this button to reset your password.
How to get your MPCC email/Campusweb login or password information (OR unlock your account)

Section 3: I know my MPCC email/Campusweb password and want to change it:

Enter your MPCC email address/Campusweb username followed by @students.mpcc.edu if your username ends with four numbers or @mpcc.edu if you are an employee.

Enter your current password. (The password you can login successfully with now.)

Enter your new password. Students have no password requirements. Employees passwords must be six characters long and not the same as the last five passwords used.

Confirm your new password here. This must exactly match the box directly above it.

Click this button to change your password.
Section 4: I think my account is locked out and I want to unlock it:

Enter your MPCC email address or your Campusweb username followed by @students.mpcc.edu if your username ends with four numbers or @mpcc.edu if you are an employee.

Enter the last four digits of your Social Security Number here.

Select the month and day then enter the four digit year of your date of birth.

Click this button to unlock your account.
How to get your MPCC email/Campusweb login or password information (OR unlock your account)

If your account is locked out you will see this screen.

If your account is not locked out you will see this screen.

Click here to unlock your account.

Your account was successfully unlocked. You can now try and login.
How to get your MPCC email/Campusweb login or password information (OR unlock your account)

Click this button to reset your password.

This is your new password. Remember to write it down or highlight and copy it so it can be pasted into the password box where you are trying to login before proceeding. If you would selection your own password, refer to Section 3: “I know my password and want to change it”.

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